



## **BITTER END TRADING LLC - DISCLAIMER**

Bitter End Trading is an asset recovery wholesaler specializing in new and used surplus industrial equipment. Bitter End Trading is not a representative of any manufacturer listed; all names, logos, descriptions and other related information are trademarks of their respected companies or manufacturers. All items listed are identified as either new or used and the new may be older surplus. We list all items to the best of our ability and aim to provide the customer with as much information as possible. Bitter End Trading is not liable for any products sold, the customer is responsible for proper testing, installation and use of equipment purchased. No warranties are expressed or implied.

**Combined Shipping Policy:** We will combine shipments to reduce costs for customers purchasing multiple items. After customers complete their multiple purchases they should request an invoice. We will package and weigh the entire purchase and provide an invoice, including shipping and handling.

**NOTE:** To take advantage of combined shipment savings, contact Bitter End Trading for combined rates.

**Domestic Shipping:** We ship using UPS and FedEx to provide en-route package tracking.

**International Shipping:** We ship using UPS, FedEx and USPS. Items shipped by UPS and FedEx are more efficient and provide customers with en-route tracking. Items shipped by USPS cannot be tracked and we are not responsible for any lost shipments. International buyers are responsible for any and all applicable customs, duties, taxes and fees.

**Freight Shipping:** We have very competitive rates for shipping freight. All items are palletized and shrink wrapped before they leave the warehouse. If shipping to residential address, there is an additional fee assessed by the freight company. Email us with your zip code at [bitterendtrading@gmail.com](mailto:bitterendtrading@gmail.com) for an accurate freight rate.

If you have additional questions, please call 603-763-9777.

Bitter End Trading is committed to providing high quality products and service to our customers.

Thank you for your business!